Team project "Software for self-testing of the Telecommunication network of University of Freiburg"

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1 Introduction and Motivation

In the following report, the authors will try to give you a brief insight into our team project. The goal of our project was to develop a mechanism for automatic testing of our University Telecommunication network. The Telecommunication network of University of Freiburg consists of: our own internal GSM and telephone network systems; GSM redirecting device (if one initiates a call to one of the four external GSM networks, it redirects the calls to: T-mobile, 02, Vodaphone or E-Plus); a SIP gateway for landline calls inside of Germany (sipgate.de) and international calls. Since we did not have access to internal servers, our strategy was to exploit the existing systems and infer the results out of our findings. Before we had started working on our project, we had to analyze the overall network to come up with test cases that contain the highest information content. The next step in our procedure was to implement our ideas into a working piece of software. Gradually we implemented a bit-by-bit of the final software. Every single step was accompanied by testing and validation procedures. At the end we connected all the "black-boxes" into one big piece of software. We have fulfilled our requests and goals and made a fully working and operable test software. Despite developing a working software, all the way along we thought about the simplicity of the usage of the software. In the following chapters we will describe in more detail our approach and how each subsystem works.

2 Requirements

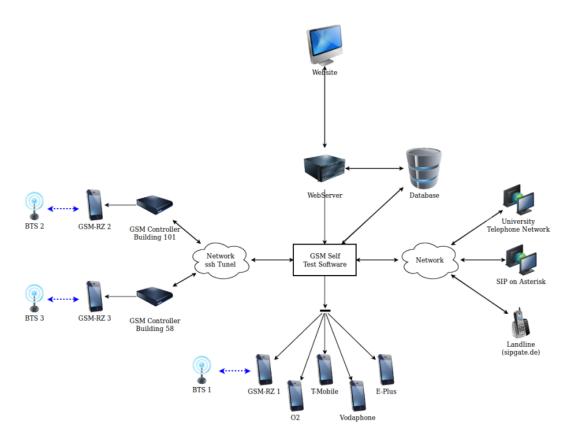


Figure 1: Overview of the system

3 Database design

At the start our database of choice was MySQL. When the

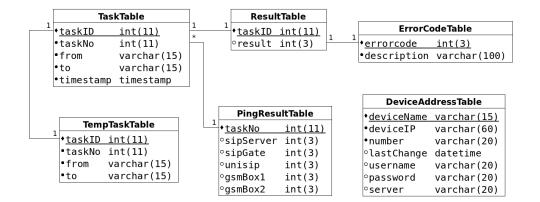


Figure 2: Database relationship diagram

4 Software design

4.1 Database access

Accessing the database is of critical value to our project, therefore we had developed our own class that limits the access to the database. In the process of developing our own class we used the MySQLdb library in Python [1]. The database class has two working modes, a normal working mode and a debugging mode. The difference between these two modes is in the output information. In case the error handling function raises an error and it is unknown, if the debug mode is set a complete backtrace of the error will be printed out. A developer can change the mode by setting the variable debugMode=1. The class diagram can be seen in the following figure. The method names are self-explanatory and do not require extra

DBMySQLConnection
-usern: string
-passw: string
-host: string
-db: string
+connectionCreated: integer
+tasksList: list
+deviceAddr: string
+debugMode: integer
+init(usern:string,passw:string,host:string,
db:string)
+connectDB(): integer
+closeDBConn(): integer
+anyTaskToDo(): integer
+cleanTaskList(): integer
+removeTaskFromList(taskID:integer): integer
+deviceAddress(deviceName:string): integer
+updateTaskResult(taskID:integer,status:integer): integer
+updatePingResult(taskNo:integer,sipServer:integer,
<pre>sipGate:integer,sipLoc:integer,</pre>
gsmBox1:integer,gsmBox2:integer): integer
+deleteTempTask(taskID:integer): integer
+addResult(taskID:integer,result:integer): integer
+insertTaskIn2(fromDevice:string,toDevice:string,
<pre>taskNo:integer): integer</pre>
+searchTaskList(fromDevice:string,toDevice:string): integer

Figure 3: Class diagram for the dbClass

explanations. All the outputs produced by the class can be found on the project wiki page [2].

4.2 Controlling the cell phones

Our first version of the developed program code for controlling the cell phones used predefined timed values to send commands instead of using a state controlled approach to confirm that every command was successfully received and executed by the cell phone. It meant we had to make an enormous number of assumptions. In comparison to our second approach, to build a state controlled cell phone control class, our first approach was inferior and slower. The state controlled method connected two cell phones, on the same base station, up to 15 times faster than the timed approach. One can easyly apply the class just by correctly defining

serialPort
+portAddress: string +baudRate: integer +signalStrength: integer +timeout: integer
<pre>+init(portAddress:string,baudRate:integer,</pre>

Figure 4: GSM class diagram for controlling the cell phones

the parameters: port address, baud rate and timeout. The former two are selfexplanatory and the timeout parameter is used to define when the alarm function should raise a timeout exception. A timeout exception gets raised when the cell phone does not respond (i.e. when the cell phone enters a deadlock or delayed state.) We had used the serial port library inside of Python although we use USB cables to connect to our cell phones. One should be aware that our USB cables create a virtual serial port. More details on class design and an example can be found on our project wiki [2].

4.3 Client and Server class

Our socket communication code is based on the example given in the Python socket manual [3]. We extended it into two classes, a client and a server class. We had used the TCP protocol to base our two classes on¹. The Server class can be seen in the following figure. The server class is implemented to accept only local connections². First we determine our IP address and then create the socket to listen only for the same IP address (with a different IP address than the selected one a connection cannot be even established.) One has to define the port on which the server object should listen. When receiving data one can easily define the timeout to be raised if data are not received in the timeout range or set it to θ to infinitely wait for the buffer to be filled with received data. While testing the server class we had the problem to listen on the same port if the application was forcibly³

¹TCP is reliable compared to UDP (i.e. transmitted packets get also delivered), packets are ordered when received and data are received in a stream (i.e. multiple packets can be read at once.)

 $^{^{2}}$ More details are given in the section 7.1

³Manually closed using CTRL+C and run again.

restarted in less than 60 seconds. We got the error message: "Address already in use". This is not known as error behavior but rather an option to help the server to catch lost live packets (i.e. packets that are still in the network looking for it is goal destination.) We solved the problem by changing the socket options with the SO_REUSEADDR parameter. This enabled us to get around the error when we tried to restart our server application. Before solving the problem without using the socket parameter, we had another solution to get around this problem by killing the application running the port, this old method is obsolete now. In the

ServerHandler
+port: integer +connected: integer +onceConnected: integer +error: string
<pre>+init(port:integer) +openSocket(): integer +connectedTo(): string +receiveData(timeout:integer): string/integer +sendData(data:string): integer +closeConnection(): integer +killPort(): integer</pre>

Figure 5: Server class, used by the server application

process of testing the client class we did not have any major problems. The only major flow we had to debug was when one of the sides disconnects that we get out of the waiting loop if the timeout variable was set to θ (i.e. infinite waiting loop.) The client class can be seen in the following figure. To initialize the client object one needs to define the IP address and the port of the server application listening on it. Once an instance of it is created and loaded with the IP address and the

Connection
+host: string +port: integer +connected: integer -s: socket
<pre>+init(host:string,port:integer) +connect(): integer +sendData(data:string): integer +receiveData(timeout:integer): string/integer +closeConnection(): integer</pre>

Figure 6: Client class, used by the client application

port, one needs to call the connect() method. The method will produce an integer based on its connection state. Output information and the programming code can be found on our project wiki page [2].

4.4 Ping class

Before making any test and establishing a connection we were required to ensure that the server is online. The best way to assess the liveness property was to ping the server computer running the required service. Once the class is properly defined, we could easily set the number of ping tries. A ping timeout response was set up to 2 seconds. For more details and insights, one can read more about it on our wiki page [2].

Ping	
+pingAddress: string	
+ping(numberOfTries:integer): intege	٢

Figure 7: Ping class, used by test software

4.5 Data logging

If bugs appear it is important to reconstruct the case. One of the best ways to reconstruct the case was to log every single step part of code gets executed. We had used the logging class to follow our handler code run on the BeagleBoard. In case there is an error we could look inside of the log files and track the error. How the class works and what kind of outputs it produces can be found on our project wiki page [2].

Logging
+writeToFile: string
-justStarted: integer
<pre>+init(logFileName:string) +logEvent(event:string)</pre>
+closeLogging()

Figure 8: Logging class

4.6 SSH Class

5 Hardware design

In our team project we had the option to choose all the required hardware ourself beside the two BeagleBoards, which we were supplied by Konrad and Dennis. Since one of the project goals was to reduce the costs as much as it was possible, we had tried to use some of the leftovers found in our lab.

5.1 BeagleBoard

"The BeagleBoard is an OMAP3530 platform designed specifically to address the Open Source Community. It has been equipped with a minimum set of features to

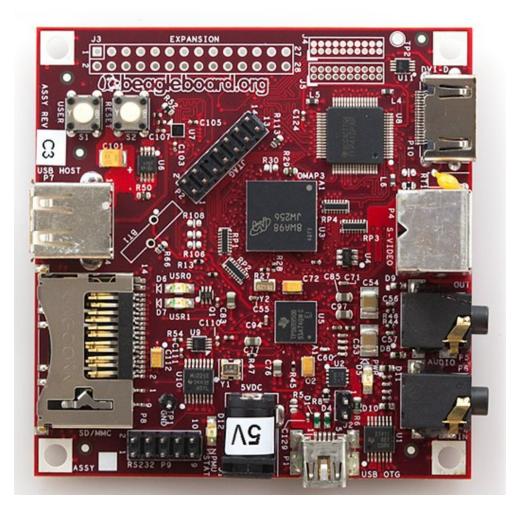


Figure 9: BeagleBoard, a linux-on-chip board where our controller software runs the GSM device $% \mathcal{G}$

allow the user to experience the power of the OMAP3530 and is not intended as a full development platform as many of the features and interfaces supplied by the OMAP3530 are not accessible from the BeagleBoard" [8]. We run on it a special

precompiled version of Ubuntu for the ARM processor type. The Linux system boots up from an SD Card. The board has an USB hub and network port attached to it. In our project it is connected to our internal university LAN network and to a cell phone. We positioned the two BeagleBoards in rooms where we had LAN access and GSM signal coverage of our two local base stations.

5.2 Cell phones

Our first attempt was to control a Nokia cell phone 3310 with the supplied USB connection cable. The protocols used by old versions of Nokia cell phones, as the 3310, use the F-Bus protocol. It was not easy to work with. After performing various experiments we succeeded to send and to read SMS messages. Later on we found out that it was not possible to send commands for receiving and making the calls. In the meantime we found two Siemens phones, one M45 and S55. The first one, Siemens M45, had a cable supplied with it and it was not difficult to control it with the standard set of AT modem commands. At the start we did not have a cable supplied for the Siemens S55 phone. We controlled it over the Bluetooth port.

5.3 Cables for the cell phones

Due to the fact that we had used 5 cell phones on a single computer, the best solution was to order 5 USB cables. Konrad bought 5 cables for 5 Siemens S55 cell phones. All of the cables have an USB2Serial chip converter inside of them. Once they were plugged into the USB port, Ubuntu automatically recognized the cables and installed the drivers. The virtual serial ports were created and could be found on /dev/ttyUSBx, where x is the automatically assigned number for the port. Some of the cables had the cability to charge the Siemens S55 phones. Konrad had opened several cables to solder the power supplies to some contacts and the problem was solved for all of the cables.

5.4 Server

We were given an old Pentium 3 computer where we installed Ubuntu Linux. Configured the Appache web server and MySQL.

6 Communication protocol

6.1 Hanlder side

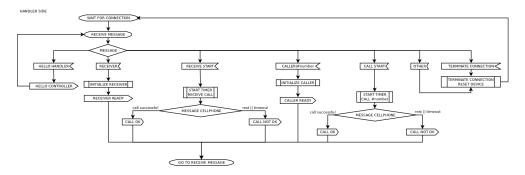


Figure 10: Flowchart of the protocol, on the handler side

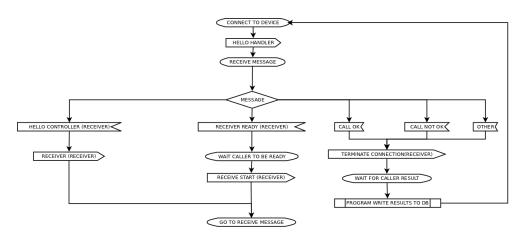


Figure 11: Flowchart of the protocol, on the controller side for the caller

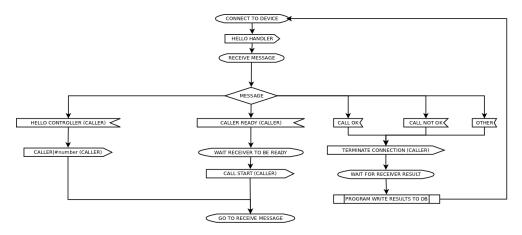


Figure 12: Flowchart of the protocol, on the controller side for the receiver

6.2 Verification of the protocol

"SPIN is a model checker - a software tool for verifying models of physical systems, in particular, computerized systems. First, a model is written that describes the behavior of the system; then, correctness properties that express requirements on the system's behavior are specified; finally, the model checker is run to check if the correctness properties hold for the model, and, if not, to provide a counterexample: a computation that does not satisfy a correctness property." [4]. We modeled our simple protocol in SPIN using the programming language PROMELA [4]. Since PROMELA is similar to C it was not possible to ensure 100% matching with Python but we had made the assumptions of it. We modeled both sides, server and client side. As well as the server side being a caller and a callee. It was important to find out if our protocol is deadlock or delayed state free. For more details our model can be found on our wiki project page with the PROMELA source code [2]. We had built in a 50% random probability that the call test will not be successful, to make the model even more realistic. Our protocol idea was deadlock free and the verification results prove it:

(Spin Version 6.1.0 - 2 May 2011)
+ Partial Order Reduction
Full statespace search for:
never claim - (none specified)
${\it assertion violations} +$
cycle checks $-$ (disabled by $-$ DSAFETY)
invalid end states $+$
State-vector 44 byte, depth reached 65, errors: 0
$40 {\rm states}, {\rm stored}$
$3 {\rm states}, {\rm matched}$
43 transitions (= stored + matched)
90 atomic steps
hash conflicts: 0 (resolved)
2.195 memory usage (M byte)
unreached in proctype Server1
(0 of 36 states)
unreached in proctype Server2
(0 of 36 states)
unreached in proctype Client
(0 of 67 states)
pan: elapsed time 0 seconds

After we had modeled the basic idea we had written the code that implements our idea. The Python code resembles some kind of a state machine which remembers the last state and what the next state should be in case of receiving corresponding message. Otherwise it enters the exit state and then the start state.

7 Security and safety of the system

Safety and security of the software plays a major role in our project. It is of vital importance that only as few as possible people have access to our test system since the resulting data could be exploited to plan an attack (e.g. assume the University alarm system uses the SIP gateway to connect to the outside world and to alarm the police, if one knows that the SIP gateway is not working properly, a burglar could plan to rob the University building just at that moment.) Therefore the choice to go Open Source is justified due to the fact that one should know how every single detail of the system works. All the time, while we were working on the project, we were made aware of this issue by Denis and Konrad. We decided to use asymmetric key cryptography, where each side has two keys (private and public.) In the next sections we will explain in more details how we applied the methods.

7.1 Encryption of the communication channels

At first we thoought to encrypt the data before sending them but since none of us was an expert on encryption standards the idea was rejected. Alongside the fact that none of us had been an expert in the field of cryptography, we were neither experts in the field of internet programming. One could find maybe a way to disable our server software with various hacking methods (e.g. trying to open the port until the system runs out of memory and in our case the system which we used on the handler side was a BeagleBoard with ARM architecture running on a single chip TI OMAP processor, refer to the picture in figure 1.) We had to eliminate even the slightest possible threat in return for spending more time for debugging the test software system. Despite we were aware of all these facts, we had to choose one of the plenty implemented encryption standards on Linux. Denis and Konrad suggested using the SSH Tunneling method.

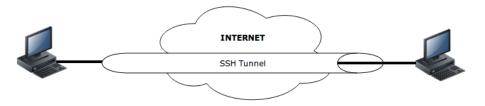


Figure 13: SSH Tunnel, all the communication inside the tunnel is encrypted

Using the SSH Tunnel port forwading method we could hide the real port we had used for our socket connection. On the other hand we could force the socket to accept only local connections (i.e. from the machine where the handler software was running.) The SSH Tunnel port forwarind method creates an encrypted tunnel between the two computers and then it creates two ports, one on the local and remote computer. All the data sent through the port on the local machine appear on the port at the remote machine. The first problem we faced was that SSH required the username and password everytime we tried to make an SSH connection. We could avoid this problem by copying the public key from our server (where our test software runs) to the BeagleBoard [5]. This can be performed by executing the following commands in the terminal shell. One has to create first the private and public keys on the local machine(i.e. server computer, where the test software runs):

jsmith@local-host\$ [Note: You are on local-host here] jsmith@local-host\$ ssh-keygen Generating public/private rsa key pair. Enter file in which to save the key (/home/jsmith/.ssh/id_rsa):[Enter key] Enter passphrase (empty for no passphrase): [Press enter key] Enter same passphrase again: [Pess enter key] Your identification has been saved in /home/jsmith/.ssh/id_rsa. Your public key has been saved in /home/jsmith/.ssh/id_rsa.pub. The key fingerprint is: 33:b3:fe:af:95:95:18:11:31:d5:de:96:2f:f2:35:f9 jsmith@local-host

Then one needs to copy the public key to the remote machine (BeagleBoard) using ssh-copy-id:

jsmith@local-host\$ ssh-copy-id -i ~/.ssh/id_rsa.pub remote-host jsmith@remote-host's password: Now try logging into the machine, with "ssh 'remote-host'", and check in: .ssh/authorized_keys to make sure we haven't added extra keys that you weren't expecting.

After we have created the public and private keys, and coppied the public key on the machine to which we want to connect, we can test if we can make an SSH connection to the remote machine:

jsmith@local-host\$ ssh remote-host Last login: Sun Nov 16 17:22:33 2008 from 192.168.1.2 [Note: SSH did not ask for password.]

jsmith@remote-host\$ [Note: You are on remote-host here]

The test was successful. We tested it with our SSH Tunnel port forwarding class and it worked perfectly.

7.2 Security on the web site

Securing the communication channels without making certain the web site is safe would be worthless. We decided to use the https protocol instead of the http since a person in the middle could sniff our data (e.g. a person is connected with his/her smart-phone over an unprotected wireless network) [6]. At the same time the web site should be accessible only by the authorized personel. Our first approach to this problem was to build an PHP page with MD5 hashed passwords, however we got a suggestion by Konrad and Denis to use a safer encryption method implemented in the Apache web server software, *.htaccess.* By using these two techniques we protected the web site of some vulnerabilities known to us. If the web site will be only accessed from our local university network, we can additionally add an IP filter mask as well. In the following paragraph we will explain our procedure how to generate the keys and to enable the https protocol.

First we want to generate a server key by typing the following command:

openssl genrsa – des3 – out server.key 4096

This will generate a 4096 bit long private server key, one is asked to enter two times a password for the *server.key*. Using the generated private server key, we will create a certificate signing request, *server.csr*. We were prompted with a series of questions like country, state, organization name and etc which we had to enter to resume.

openssl req -new -key server.key -out server.csr

In the next step we had to sign the certificate signing request and enter the amount of days for how long it should be valid. In our case we entered the duration of one year, one can make it for longer periods as well (i.e. the amount of 365 has to be changed.)

openssl x509 -req -days 365 -in server.csr -signkey server.key -out server.crt

We were asked to enter the password again for *server.key*. After we have completed this step we had to make a version of the *server.key* which did not require a password, *server.key.insecure* and we will rename the files appropriately.

```
openssl rsa —in server.key —out server.key.insecure
mv server.key server.key.secure
mv server.key.insecure server.key
```

The generated files are very sensitive, since they are our keys. After these steps were completed, we had generated 4 files (*server.crt, server.csr, server.key* and *server.key.secure*). Now we need to enable the SSL engine on the Apache web server. We coppied *server.key* and *server.crt* into /*etc/appache2/ssl*.

```
refik@ubuntu:/etc/apache2$ sudo mkdir ssl
cp server.key /etc/apache2/ssl
cp server.crt /etc/apache2/ssl
```

Then we enabled SSL by typing in *a2enmod ssl*, "it is simply a general purpose utility to establish a symlink between a module in /etc/apache2/mods-available to /etc/apache2/mods-enabled (or give a message to the effect that a given module does not exist or that it is already symlinked for loading)" [6].

```
refik@ubuntu:/etc/apache2/ssl$ sudo a2enmod ssl
Enabling module ssl.
See /usr/share/doc/apache2.2-common/README.Debian.gz on how to configure SSL and create self
-signed certificates.
Run '/etc/init.d/apache2 restart' to activate new configuration!
```

In the next procedure we had to establish a symlink from the 'available' defaultssl file to the 'enabled' file [6]. Then we created a folder where our secured PHP files will be located (e.g. https://some-domain-name.com/test-software).

```
refik@ubuntu:/etc/apache2/ssl$ sudo ln -s /etc/apache2/sites-available/default-ssl /etc/apache2/
sites-enabled/000-default-ssl
refik@ubuntu:/etc/apache2/ssl$ cd /var/
refik@ubuntu:/var$ sudo mkdir www-ssl
```

We had backed up our old configuration files for the virtual hosts, for the case that the damage the Apache configuration files. Then we edited the *default-ssl* file.

refik@ubuntu:/var\$ cd /etc/apache2/sites-available refik@ubuntu:/etc/apache2/sites-available\$ sudo cp default default_original refik@ubuntu:/etc/apache2/sites-available\$ sudo cp default-ssl default-ssl_original refik@ubuntu:/etc/apache2/sites-available\$ sudo vim default-ssl

Only the begining of the file is listed here and we have modified the line starting with *DocumentRoot* from *DocumentRoot* /var/www to *DocumentRoot* /var/www-ssl (i.e. we had to redefine the location of our SSL directory.)

```
<IfModule mod_ssl.c>
<VirtualHost _default_:443>
ServerAdmin webmaster@localhost
DocumentRoot /var/www-ssl
<Directory />
Options FollowSymLinks
AllowOverride None
</Directory>
```

One should keep in mind that the port 443 should be free for Apache to use it. In the proceeding step we had to ensure that Apache listens on the given port for a *https* connection. One could test that by going into the /etc/apache2/ports.conf.

<IfModule mod_ssl.c>

- # If you add NameVirtualHost *:443 here, you will also have to change
- # the VirtualHost statement in /etc/apache2/sites-available/default-ssl

to <VirtualHost *:443>

- # Server Name Indication for SSL named virtual hosts is currently not
- # supported by MSIE on Windows XP.
- Listen 443
- $</{
 m IfModule}>$

In our case it was set up correctly, since the command: *Listen 443* was present. In our last configuration step we had to edit *default-ssl* file to define the correct locations of our keys and to ensure the SSL engine was turned on.

 $refik@ubuntu:/etc/apache2/sites-available\$ \ sudo \ vim \ default-ssl$

The following part of the file had to be found and modified according to our locations:

SSLEngine on

A self-signed (snakeoil) certificate can be created by installing # the ssl-cert package. See # /usr/share/doc/apache2.2-common/README.Debian.gz for more info. # If both key and certificate are stored in the same file, only the # SSLCertificateFile directive is needed. SSLCertificateFile /etc/apache2/ssl/server.crt SSLCertificateKeyFile /etc/apache2/ssl/server.key # Server Certificate Chain:

Point SSLCertificateChainFile at a file containing the

Finally we had configured our server and can proceed with the restart of the apache web server. We created a test web site /var/www-ssl/index.php and navigated our browser to https://localhost. The test was successful!

8 Web page

One of the requests of our team project was to build a test system that could be started from the web site. Since we used the Open Source platform to base our project on, it was certain we will use it for the web site as well. The dynamic parts of the web site were programmed using PHP and JavaScript. The GUI was done using CSS. The web site opens TCP/IP sessions between itself and the Python test software. Due reasons explained in the section above, a test user needs first to enter his username and password to access the web site. Then a test user can manually select what type of tests he wants to perform or he can select already defined test, like the simple, smart or full test. (Describe here these three type of tests.) Data about the performing tests are inserted into the database only in the case if the mutex lock for the web site can be obtained⁴. This way we can avoid inserting data about the test in case there is already a test user on the website performing some tests on the system.

8.1 Communication between the web page and the test software

Our first idea was that the PHP file starts the test software. However, parts of our test software open new terminal windows and since PHP has restrictions for starting GUI applications our approach was condemned for a failure at the start. We had to deal with this problem and our solution to it was to write a little Python script that will run in background and start our test software when required. Once a person starts the test over the web site, it automatically connects to the Python script over an TCP/IP socket. Before being able to start the test software one needs first to obtain the mutex lock on the web site and to check if there is a mutex lock for the test software running. Using this approach we can ensure that only one user at the time can be on the web site and run only one instance of the test software. In the next step we send the Python script a message to start the test software. The test software obtains a mutex lock as well. When the test software is started the web page checks if a software lock is obtained. Once it is obtained we can proceed with creating a new socket connection between the web site and the test software. Our TCP/IP communication between the web site and the test software is not encrypted since both the web page and the test software run on the same server computer. The mutex locks are freed after the tests are performed. Our test software has a timeout timer in case that the web site hangs or somehow the socket connection breaks where it automatically shuts down.

8.2 Results on the web page

All the performed test results are displayed on the web site. The results are displayed in real time after each selected test case is performed. After all the test cases have been performed a topological picture is generated which represents the

⁴The mutex lock will be explained in the next subsection.

current state of the system, this can be seen in the following figure. Afterwards, when the result picture is generated, the test user can easily see what is wrong in the system. Various icons represent different subsystems. Reading the test results is simple as looking at the icons and identifying if they have: a green plus signs (i.e. working properly), a red minus sign (i.e. not working properly) and a yellow exclamation mark (i.e. it was not tested).

- Triangles represent BTS stations
- Cellphones represent the external networks (E-Plus, Vodaphone, T-Mobile and O2)
- Telephone represents the landline and a telephone with a mortarboard the University telephone network
- Servers represent the OpenBSC and LsfKs-Asterisk
- Two monitors represent the SIP system

The inference mechanism works as following: if a test case works, we can conclude that the subsystems connected inbetween the two ends are working properly as well. We use the pChart library⁵ to generate the topological picture of our telecommunication system [7].

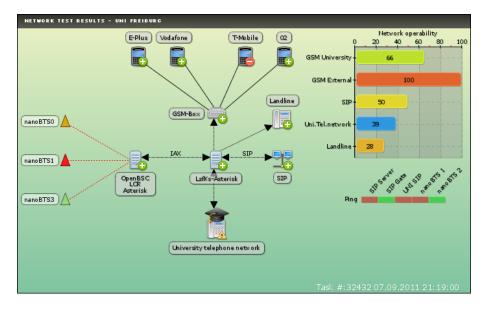


Figure 14: Result image showing working, defected and not tested subsystems

On the right side of the result picture the test user can immediatelly identify the network operability in percentage⁶. Bellow the network operability statistics are the ping results statistics located. If one of the fields is red it means the subsystem is not online or cannot be seen by our server computer where the test software is located.

⁵It is under the GNU GPLv3 license and our project is nonprofit!

⁶The test user has to take into account that this percantage is only valid if a full test is performed.

9 Conclusion

References

- [1] MySQLdb User's Guide, accessed on 05.06.2011, available at http://mysql-python.sourceforge.net/MySQLdb.html.
- [2] [2011] GSM Selftest Wiki Lehrstuhl f
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